

From: Andre Smuts PC 46011250 |
Sent: 02 April 2026 16:14
To: Licensing (SBC) <Licensing@swale.gov.uk>
Subject: FW: EXTERNAL - Re: License conditions.

Hi, Lorraine.
Please see the agreed conditions below.
As such we have no objections.

Thanks for the reminder. Tuesday is a bust day so glad to get this out of the way. ;)

Regards
Andre

From: Nicole Ramsey
Sent: 02 April 2026 15:58
To: Andre Smuts PC 46011250
Subject: EXTERNAL - Re: License conditions.

CAUTION: This email originated from outside of the organisation. DO NOT CLICK LINKS or OPEN ATTACHMENTS. It is not unusual to receive an email from someone for the first time but this can be a sign of phishing, so please be cautious.

Good afternoon Andre,

I can confirm that I agree with the conditions set.

Will you need anything else from me?

I understand you tried to call me - I am available to speak to you now if still required?

Kind regards,

Nicole Ramsey

On Thu, Apr 2, 2026 at 3:10 PM Andre Smuts PC 46011250 |wrote:

Good afternoon, Nicole Ramsey

On behalf of Kent Police Licensing, I am assessing your new premises license application for The Playa, Minster-on-sea.

I see that you have offered various thing to be put onto the license.

May I ask that you take a look at the below conditions to see whether you agree with the wording as it might appear on the new licence?

CCTV:

CCTV will be provided in the form of a recordable system, capable of providing pictures of evidential quality in all lighting conditions particularly facial recognition.

(i) Cameras shall record all ingress and egress to the premises, fire exits and all areas where sale or supply of alcohol occurs.

(ii) Equipment must be maintained in good working order, with recordings correctly time and date stamped. Recordings MUST be kept in date order, kept for a period of 31 days and handed to police and authorised officers on request.

(iii) The premises licence holder must ensure at all times the designated premises supervisor (DPS) or an appointed member of staff is on the premises and is capable and competent at downloading CCTV footage in a recordable format to the police and a Swale council authorised officer upon request.

(iv) The recording equipment and discs/tapes shall be kept in a secure environment under the control of the premises licence holder or designated premises supervisor.

(v) An operational daily log report must be maintained and endorsed by signature, indicating the system has been checked and is compliant. In the event of any failures, any action taken is to be recorded.

(vi) In the event of technical failure of the CCTV equipment the premises licence holder or appointed member of staff must report the failure to the police licensing officer as soon as practicable (licensing.north.division@kent.police.uk).

Training:

All persons that sell or supply alcohol to customers must have licensing training.

(i) Training should take place within six weeks of employment and any new employees will be supervised until the training has taken place.

(ii) Refresher training should be repeated a minimum of every six months or earlier if required

due to changes of legislation.

(iii) Training records must be kept on the premises and shall contain the nature, content and frequency of all training.

(iv) Records must be made available for inspection by police or a Swale Council authorised licensing officer on request either electronically or hard copy.

Incident Log:

An incident log shall be kept at the premises and made available on request to police or a Swale Council authorised licensing officer. It must be completed within 24 hours of the incident and will record the following:

- a) All crimes reported to the premises.
- b) All ejections of patrons.
- c) Any complaints received concerning crime and disorder.
- d) Any incidents of disorder.
- e) Any visit by a relevant authority or emergency service.
- f) Any refusal of sale.

Challenge 25:

A Challenge 25 policy will be operated from these premises and posters will be displayed stating this policy. The only forms of ID acceptable are either a new photographic driving licence, a valid UK passport, Official HM Armed Forces ID Card or a recognised proof of age card containing the official PASS logo.

Risk assessment:

The premises license holder or designated premises supervisor are to conduct a risk assessment for any busy or special events at the premises. Where the risk is assessed as raised then the premises to consider employing 2x door security personnel.

Reporting crime:

The premises will report any incidents of crime and disorder to Kent Police, utilising the 101/999/online contact system where appropriate.

If these are all in order, please reply to this email with a short reply.

Regards

PC Smuts